Arizona Department of Education System Training and Response (STaR) Team http://www.ade.az.gov/schoolfinance/star

STaR Team Bulletin No. 17 – STaR Team Request for SAIS Training and Assistance Thursday, April 19, 2007

When users of the Student Accountability Information System (SAIS) have an immediate need for assistance with a specific issue, we ask that they visit our web site, click on "Request for SAIS Training and Assistance," and fill in and submit the form (illustrated below). One of the form fields is labeled "Select a general description of your issue:" Possible responses are included in a dropdown list which defaults to "SAIS Training & Assistance – STaR Team." We strongly recommend that when seeking assistance from the STaR Team that the default selection not be changed. When one of the other options is selected, the form is routed to individuals outside of the STaR Team and considerable delay may occur before the issue comes to our attention.

